

## Summary report of quarterly assurance review – North Durham CCG assurance report

Quarter 2 2014/15

Headline assessment – Assured

Domain	Assurance level	Particular achievements noted/examples of good practice	Issues identified	Any issues identified requiring further action and actions agreed
Are patients receiving clinically commissioned, high quality services?	Assured	Dementia Strategy launched in August 2014 and implementation groups in place with various workstreams to take forward.		
Are patients and the public actively engaged and involved?	Assured	<p>Patient, public and carer engagement (PPCE) strengthened through PPCE committee, reporting to Governing Body.</p> <p>Elephant Kiosks in practices to capture patient feedback and support implementation of Friends and Family Test.</p>		Develop an action plan to take a more proactive approach to the use of the Friends and Family Test process and results.
Are CCG plans delivering better outcomes for patients?	Assured with Support	Continued dialogue with main provider and progression of contract resolution process.	<p>A number of issues and challenges associated with urgent/unscheduled care given the performance levels of the main Acute provider.</p> <p>Uncertainty regarding the most effective use of financial resources during 2014/15 given the ongoing</p>	<p>Ensure robust challenge and scrutiny across a number of key performance indicators, in particular Diagnostics, A and E and Referral to Treatment.</p> <p>Ensure a close eye on the Referral to Treatment performance area given the current position and ensure that CDDFT manage their elective</p>

			timescales and lack of conclusion of the contract with the main acute provider.	<p>programme effective during the winter.</p> <p>Ensure that robust monitoring arrangements are in place to see the impact of the revised arrangements with CDDFT for surge management and the use of the triggers towards the use of Gateshead.</p> <p>Establish Executive to Executive arrangements with NEAS to foster a closer working relationship and understanding of the challenges being faced.</p>
<b>Focus</b>	<b>Assurance level</b>	<b>Particular achievements noted/examples of good practice</b>	<b>Issues identified</b>	<b>Any issues identified requiring further action and actions agreed</b>
Does the CCG have robust governance arrangements?	Assured	GP Member practices have both a joint meeting and in three separate constituencies, supported by CCG Directors and Heads of Service, to reflect both the collective and differing geographical needs of the communities they serve.		
Are CCGs working in partnership with others?	Assured	Integrated working with Durham Dales, Easington and Sedgefield CCG and Durham City Council to deliver the Better Care Fund Plan		

Does the CCG have strong and robust leadership	Assured	Each of the seven priority projects has a clinical lead.		
<b>Cross-cutting themes</b>		<b>Particular achievements noted/examples of good practice</b>	<b>Issues identified</b>	<b>Any issues identified requiring further action and actions agreed</b>
Parity of Esteem		The CCG has increased the investment in mental health services and ringfenced the resources to mental health to protect its importance, with a commitment to further increase in 2015/16.		Ensure that the IAPT performance levels reach their target and deliver sustained performance
Focus on equality, reducing inequality		Reduction in cancer deaths by supporting and promoting screening.		
Better Care Fund		Positive working relationships with both DDES CCG and Durham County Council	Recognised the challenges of delivering the 3.5% emergency admissions target having originally planned on 1%.	Follow up with regional and national best practice to support the BCF Plan work on risk sharing.